

**The Changing Paradigm of Indigent Care**

Wednesday, August 20, 2025

5:00 – 6:00 PM

**Agenda**

**Opening Remarks (Council’s Ongoing Commitment) CM Michael Boylan**

**Chair, CQLI Special Committee**

**The Consequences of Unnecessary ER Utilization Dr. Matthew Thompson**

**Emergency Medical Specialist**

**Baptist Health**

**The Public/Partnership Solution Dr. Mario Pulido**

**Chief Medical Officer**

**Ascension**

**The Safety Net Collaborative Solution Angela Strain**

**Patient Centered Medical Homes Executive Director**

**We Care Jax**

**Perspective of Practicing Physicians** **Dr. Ali Kasraeian**

**President**

**Duval County Medical Society**

**Personal Stories Jenica Ervin**

**Lisa Hamilton**

**Broader Community Impact CM Boylan**

**Questions Council Members**

**Public Comment (as time permits)**